



**1-800-464-4642**

## Directory Assistance

The following list will assist you with our automated phone system.

- If you know your party's extension, you may dial it at any time.
- If you do not know which extension you need, you may press "0" Zero to speak to the receptionist and she will direct your call to the appropriate department.
- You may press "#" to search a spell by name directory.
- Or select from one of the following menus.

### MAIN MENU

- Press 2** – for New Life Insurance or Rate information  
**3** – to Report a Death / check on a claim  
**4** – Cash surrender or Cash Value information  
**5** – for Annuity/IRA information  
**6** – Dividend information  
**7** – Billing department  
**8** – Name or Address changes

- Press 9** – to access the Extended Menu

### EXTENDED MENU

- Press 2** – for Beneficiary Change information  
**3** – Commission information – Annuity  
**4** – Scholarships  
**5** – for Magazine information  
**6** – Commission information – Life Insurance  
**7** – Conversion / Certificate changes  
**8** – Branch Transfers / Ownership changes  
**9** – Lapses (Expelled) / Lost Certificates